

**ROBERT H. KENMORE**  
(516) 578-8420 • [email@rkenmore.com](mailto:email@rkenmore.com)

---

## SUMMARY

Unique balance of formal education and professional work experience. Exceptional combination of operations, project, and quality management applied skills. Working style can best be characterized as: thoughtful, communicative, and meticulous.

---

## EXPERIENCE

<b>DEVRY, INC.</b> <i>Associate Dean, Program Development</i> (Chicago, IL) <i>Senior Faculty</i> (Long Island City, NY)	<b>2003 – PRESENT</b>
<b>EFLOW</b> <i>Independent Consultant</i> (New York, NY)	<b>1998 – 2007</b>
<b>HOFSTRA UNIVERSITY</b> <i>Adjunct Assistant Professor</i> (Hempstead, NY)	<b>2002 – 2005</b>
<b>ERNST &amp; YOUNG – MANAGEMENT CONSULTING PRACTICE</b> <i>Senior Manager Contractor – Center for Business Innovation [Internal Think-Tank]</i> (Boston, MA) <i>Manager – Center for Value, Pricing &amp; Contracting [Internal Finance Group]</i> (Chicago, IL) <i>Senior Consultant – Business Performance Improvement Practice</i> (San Jose, CA)	<b>1993 – 2001</b>
<b>EQUIVEST PARTNERS</b> <i>Director of Quality &amp; Systems Analysis</i> (Brea, CA)	<b>1989 – 1991</b>
<b>THE SUMMA GROUP LIMITED</b> <i>Assistant to the President</i> (San Francisco, CA)	<b>1986 – 1989</b>
<b>FINANCIAL &amp; HOSPITALITY SERVICES</b>	<b>1980 – 1986</b>

---

## EDUCATION

<b>UNIVERSITY OF CHICAGO GRADUATE SCHOOL OF BUSINESS</b> (Chicago, IL) <i>Doctor of Philosophy in Business</i> Dissertation: "Trust & Respect and Waste" <b>2002</b> <i>Master of Business Administration</i> Quality Management and Statistics <b>1993</b>	
<b>STANFORD UNIVERSITY</b> (Palo Alto, CA) <i>Bachelor of Arts</i> Economics <b>1980</b>	

---

## SELECTED CORPORATE AND ACADEMIC PRESENTATIONS

- Operational Performance Measures: Words Matter as Much as Numbers ('07)
- Sony and the Innovator's Dilemma ('00)
- The Job Satisfaction Returns to Investments in Human and Social Capital ('97)
- Executive Compensation and Quality of Education ('93)

---

## OTHER

Have visited 16 countries and lived, studied, or worked overseas for 7 years; dual-national US/EU; fluent in French. Avid motorcyclist and PC hobbyist.